



**WELCOME** and thank you for choosing **Core Physical Therapy**.

We appreciate the opportunity to provide you with the highest quality physical therapy available. Your commitment to your rehabilitation program is critical to your success. We will recommend treatment and set goals with you. In order to reach those goals, we ask that you do your part by attending every scheduled appointment and performing the exercises at home that will be given by your therapist. We provide services Monday through Friday and will work with you and your schedule to ensure your needs are met.

We will schedule your appointments after your initial evaluation and will provide you with a calendar. You will also be given a reminder when you check out at each visit. If you misplace your schedule, please call us to review dates and times. Your time and the therapist's time is valuable, being late by more than 10 minutes will require you to either reschedule or wait for the next available opening. If you fail to show or cancel for three consecutive visits, our office staff will be required to remove any future appointments scheduled. Your physician and case worker/ adjustor (if you are under a worker's compensation claim) will be notified also.

Here at **Core Physical Therapy** we aim to make your therapy a positive experience. We will verify your insurance benefits and eligibility before services begin. We ask that you do the same as occasionally the information we receive isn't accurate and if the insurance company pays differently than what we were told, you, the patient, will be responsible for the difference. A Core P.T. staff member will contact you to discuss your benefits before your initial appointment or will go over your benefits on your initial appointment date. Many insurances require a copay or coinsurance. All copays or coinsurances will be due at check-in unless alternate arrangements have been made with our billing office staff.

Please go to our website for more information about our practice.

[www.corephysicaltherapy.org](http://www.corephysicaltherapy.org)



Personal Information

Male

Female

\_\_\_\_\_  
Last Name First Name Age

\_\_\_\_\_  
Address City State Zip  
( ) ( )

\_\_\_\_\_  
Home Phone Cell or Work Phone Email Address

\_\_\_\_\_  
Occupation Employer Name Phone #

\_\_\_\_\_  
Emergency Contact Person/Relationship Phone # (If minor) Parent/Guardian Name & Signature

Employment Status:  Full-time  Part-time  Unemployed  Retired

My condition is related to:  Work  Auto Accident  Other \_\_\_\_\_ Injury Date: \_\_\_/\_\_\_/\_\_\_

Social Security # \_\_\_\_\_ Date of Birth \_\_\_/\_\_\_/\_\_\_  Single  Married

How did you hear about us? \_\_\_\_\_

Primary complaint: \_\_\_\_\_ Goals: \_\_\_\_\_

Have you been treated by another (please circle all that apply) physical therapist, chiropractor, or Home Healthcare agency since January 1<sup>st</sup> of this year?  Yes  No If yes, have you been discharged from their facility?  Yes  No  
Primary Care Physician \_\_\_\_\_ Referring Physician \_\_\_\_\_

Primary Insurance Information

Primary Insured Name \_\_\_\_\_ Insured date of birth \_\_\_\_\_

Relationship to Insured \_\_\_\_\_ Insured phone # \_\_\_\_\_

Insured address if different from patient:

\_\_\_\_\_  
Street City St Zip

Health Insurance \_\_\_\_\_ Insurance Phone # \_\_\_\_\_

Group # \_\_\_\_\_ Id Number \_\_\_\_\_

Secondary Insurance Information

Primary Insured Name \_\_\_\_\_ Insured date of birth \_\_\_\_\_

Relationship to Insured \_\_\_\_\_ Insured phone # \_\_\_\_\_

Insured address if different from patient:

\_\_\_\_\_  
Street City St Zip

Health Insurance \_\_\_\_\_ Insurance Phone # \_\_\_\_\_

Group # \_\_\_\_\_ Id Number \_\_\_\_\_

The above information is true to the best of my knowledge. I, the undersigned, acknowledge that Core Physical Therapy will use and disclose my information for the purposes of treatment, payment, and healthcare operations as described in the Notice of Privacy Practices (HIPAA)

Signed: \_\_\_\_\_ Date: \_\_\_\_\_



**Core Physical Therapy Medical Screening Questionnaire**

Date:	Gender: <input type="checkbox"/> M <input type="checkbox"/> F	Occupation:
Name:	Smoker: <input type="checkbox"/> Y <input type="checkbox"/> N	
Age:	Pregnant: <input type="checkbox"/> Y <input type="checkbox"/> N	

**Past medical history:** Please circle each condition that you have

- |  |   |   |                                       |
|--|---|---|---------------------------------------|
| <input type="checkbox"/> Cancer              | <input type="checkbox"/> Diabetes       | <input type="checkbox"/> Kidney Disease       | <input type="checkbox"/> Fibromyalgia |
| <input type="checkbox"/> High Blood Pressure | <input type="checkbox"/> Heart Disease  | <input type="checkbox"/> Angina/ Chest Pain   | <input type="checkbox"/> Ulcers       |
| <input type="checkbox"/> Osteoporosis        | <input type="checkbox"/> Osteoarthritis | <input type="checkbox"/> Rheumatoid Arthritis | <input type="checkbox"/> Stroke       |
| <input type="checkbox"/> Allergies/Asthma    | <input type="checkbox"/> Lung Disease   | <input type="checkbox"/> Liver Disease        | <input type="checkbox"/> Seizures     |
| <input type="checkbox"/> Multiple sclerosis  |   |   |                                       |
| <input type="checkbox"/> Other: _____        |   |   |                                       |

Do you take blood thinners?  YES  NO Are you allergic to Latex?  YES  NO

Have you had a recent illness? \_\_\_\_\_

Orthopedic injuries: \_\_\_\_\_

**Past surgical history:** Please list with date

\_\_\_\_\_

**Please list all current medications:**

\_\_\_\_\_

**Currently I am experiencing** (circle all that apply):

- |  |   |  |                                     |
|--|---|--|-------------------------------------|
| <input type="checkbox"/> Fever/Chills/Sweats   | <input type="checkbox"/> Poor Balance (Falls) | <input type="checkbox"/> Unexplained Weight Loss | <input type="checkbox"/> Headaches  |
| <input type="checkbox"/> Nausea/Vomiting   | <input type="checkbox"/> Numbness/Tingling    | <input type="checkbox"/> Changes in Appetite     | <input type="checkbox"/> Depression |
| <input type="checkbox"/> Shortness of Breath   | <input type="checkbox"/> Dizziness            | <input type="checkbox"/> Difficulty Swallowing   |                                     |
| <input type="checkbox"/> Changes in Bowel or Bladder Function <input type="checkbox"/> Increased Pain at Night |   |  |                                     |

Describe your regular exercise activities: \_\_\_\_\_

Do you have any barriers to learning? If so please list. \_\_\_\_\_

What are your goals for physical therapy? \_\_\_\_\_

**BODY CHART:**

Please shade the areas where you feel pain on the chart to the right. Mark the chart with X's where you feel tingling or numbness.

Lastly, rate your pain in **the last 48 hours** using the scale below.

Average pain = \_\_\_\_\_

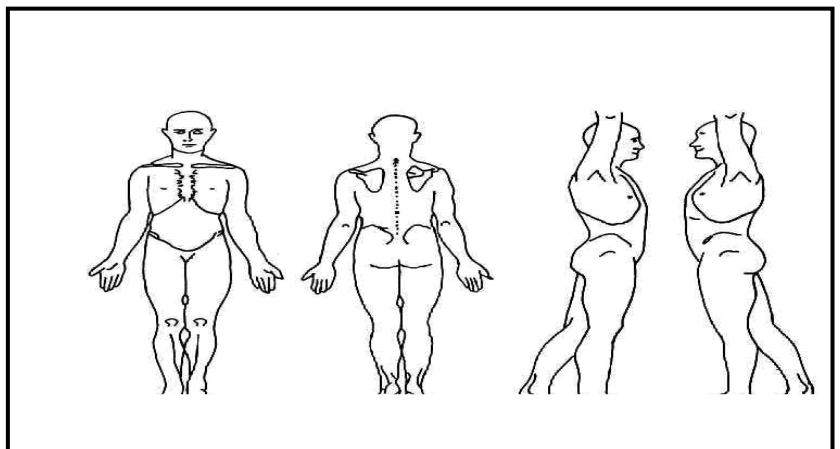
Worst pain = \_\_\_\_\_

Lowest pain = \_\_\_\_\_

No pain = 0

0 1 2 3 4 5 6 7 8 9 10

Worst pain imaginable = 10





## IMPORTANT COMPANY POLICIES FOR A SUCCESSFUL RELATIONSHIP

Core Physical Therapy strives to provide you the best personalized care available. To make this possible we adhere to a set of very important guidelines. Please read them carefully, initial all the boxes, and indicate your agreement by signing at the bottom.

### Initial All Boxes

**Late Policy "10-minutes"**

Being late by more than 10 minutes will require you to either reschedule, wait for the next available opening, or your treatment time may be reduced.

**Copays are due upon arrival**

We will file your insurance; however, you are responsible for paying your deductible, co-pay, and/or percentage at the time of service unless arrangements are made in advance. We accept cash, checks, and all major credit cards. There will be \$25.00 service charge for all returned checks. You may prepay for the week or at each appointment.

**No-shows/ Cancellations Fee**

**Not showing for a scheduled appointment or cancelling without 24 hours notice will result in a \$25 charge that will be billed to you directly.** If you fail to show or cancel for three consecutive visits, our front office staff will be required to remove all future appointments scheduled. Your physician and adjustor/ case worker (if you are under a worker's compensation claim) will be notified.

**Insurance changes**

It is your responsibility to notify our front office of all insurances and of any changes that may occur during your care. All charges that occur due to insurance conflicts will be the responsibility of the patient.

**Consent for Treatment**

I consent to and authorize Core PT (including students in training) to administer physical therapy treatment under the direction and supervision of the physical therapist. I understand and am informed that, as in the practice of medicine, physical therapy may have some risks. I understand that I have the right to ask about these risks and have any questions about my condition answered prior to treatment. I know it is up to me to inform the physical therapist/staff about any health problems or allergies I have, as well as medications I am taking. I understand that no contract, guarantee, warranty, or promise concerning the results of the physical therapy services is made.

**Children**

Children under 12 may not be left unattended in waiting room. Also, if a child must accompany you into therapy, please be considerate of other patients and their therapy time.

**Cell phones must be shut off or silenced.**

We realize emergencies may arise and therefore allow you to carry your cell phone during your session, however, please be courteous and set to silent mode or turn off. Please refrain from carrying on phone conversations in treatment areas out of respect for other patients. Thank you.

**I HAVE READ AND AGREE TO CORE PT's POLICIES LISTED ABOVE.**

**Patient signature** \_\_\_\_\_ **Date** \_\_\_\_\_



## Assignment of Benefits Statement & Medical Release

\_\_\_\_\_  
Patient

\_\_\_\_\_  
Date of Birth

### Authorization For Release Of Medical Information And Assignment Of Benefits

For consideration of services rendered by Core Physical Therapy, I hereby guarantee payment of all charges incurred by above named patient. I hereby authorize the payment of benefits of my insurance policy to be paid directly to Core Physical Therapy, for services rendered. I further authorize this office to release/receive any information acquired in the course of my examination and treatment to my insurance company, other physicians, hospital, clinics or Core Physical Therapy.

I authorize Core Physical Therapy to release information regarding my care/treatment to the following family members (Spouse, children, siblings):

I \_\_\_\_\_ Give/Do not give (please circle) my permission to Core PT to leave confidential/ non-confidential (please circle whichever applies) messages at:

My home #: \_\_\_\_\_ My cell/work #: \_\_\_\_\_

How would you like your reminder sent to you? Email/Text (Please circle one)

(Standard messaging rates apply and are to be paid by the patient.)

Consent for email communications: Yes/No (please circle)

It is the patient's responsibility to keep personal items with them at all times.

As a service to you, our office will bill your primary and 2nd insurance companies for charges incurred. All deductibles, copays, and coinsurance balances will be due on the date services are rendered at check-in.

We DO NOT file 3<sup>rd</sup> party claims here at Core Physical Therapy. If you are being seen in our office for injuries sustained in an auto accident, we will file your personal insurance and copays, coinsurances, & deductibles must be paid as if the treatment was not due to an auto accident.

The parent or guardian accompanying a minor is responsible for payment of services at the time of check-in. Unaccompanied minors (under 18) still must have payment at time of service unless the parent or guardian has signed patient and financial responsibility forms.

I UNDERSTAND THAT I AM FINANCIALLY RESPONSIBLE FOR CHARGES NOT PAID BY MY INSURANCE COMPANY.

### NON-INSURANCE PATIENTS

All patients without insurance will be required to pay in full at the time of service. Credit cards, cash, & checks will be accepted.

\_\_\_\_\_  
PATIENT NAME (PLEASE PRINT)

\_\_\_\_\_  
PATIENT SIGNATURE

\_\_\_\_\_  
DATE SIGNED

\_\_\_\_\_  
RESPONSIBLE PARTY (if other than patient)



## PATIENT CANCELLATION AND “NO SHOW” POLICY

*Thank you for choosing Core Physical Therapy as your physical therapy provider*

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We are dedicated to helping you meet your therapy goals. In order to do this, it is important that you attend all scheduled therapy appointments. Consistent attendance allows you and your therapist to progress your treatment program, which will result in quicker recovery and better outcomes.

We realize that there are times when unforeseen circumstances make it impossible to attend your scheduled appointment. If this happens, we ask that you show us consideration by calling at least 24 hours prior to your appointment so we can reschedule your appointment and open that time slot for another client. You may leave a message **at 478-293-1680**, if you are calling after hours. Cancelling an appointment with short notice or no showing an appointment takes up clinic time that could benefit another person.

**In order to enforce this policy, you will be charged \$25 if you cancel less than 24 hours in advance or no show for your appointment. This fee cannot be billed to your insurance company and we will be your direct responsibility. “No-Showing” or cancelling appointments without a 24-hour notice 3 times will limit your ability to schedule advanced appointments.** Core PT reserves the right to waive fee and honor charges at its discretion.

### Work Comp Patients

In the event that you are covered by workers’ compensation and fail to keep the appointments as recommended by your physician, the appropriate parties WILL BE NOTIFIED OF YOUR ABSENCE IN WRITING. Typically, the notification will be to your physician, insurance carrier, and employer and rehabilitation consultant. Each cancelled and “no show” appointment will also be noted in your chart. Failure to attend therapy may have a negative effect on your workers’ compensation coverage.

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*We regret having to implement this policy, however due to the high rate of last minute cancellations and patient “no-shows” it has become necessary that we make this change. We value all of our patients and we hope you will understand that in the interest of fairness it is important to have advance notice of cancellations so that those spots may be used by other patients.*

WE THANK YOU FOR RESPECTING THIS POLICY.

**I, the undersigned, understand the *Patient Cancellation and No Show Policy* described above.**

\_\_\_\_\_  
Patient Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Witness

\_\_\_\_\_  
Date